## Fulcrum Pharmacy Management Inc. Notice of Privacy Practices

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

This notice is effective on or after 9/23/2013

#### **Uses and Disclosures**

<u>Treatment.</u> Your health information may be used by staff members or disclosed to other health care professionals for the purpose of evaluating your health, diagnosing medical conditions, and providing treatment.

<u>To Receive Payment</u>. Your health information may be used to seek payment from your health plan, from other sources of coverage such as an automobile insurer, or other payor.

<u>Health Care Operations</u>. Your health information may be used as necessary to support the day-to-day activities and management of Fulcrum Pharmacy Management Inc.

<u>Law Enforcement.</u> Your health information may be disclosed to law enforcement agencies to support government audits and inspections, to facilitate law-enforcement investigations, and to comply with government mandated reporting.

Public Health Reporting. Your health information may be disclosed to public health agencies as required by law.

<u>As Required by Law.</u> We will disclose Health Information when required to do so by international, federal, state or local law.

<u>To Avert a Serious Threat to Health or Safety.</u> We may use and disclose Health Information when necessary to prevent a serious threat to your health and safety or the health and safety of the public or another person. Disclosures, however, will be made only to someone who may be able to help prevent the threat.

**Lawsuits and Disputes.** If you are involved in a lawsuit or a dispute, we may disclose Health Information in response to a court or administrative order.

**Business Associates.** We may disclose Health Information to our business associates that perform functions on our behalf or provide us with services if the information is necessary for such functions or services. For example, we may use another company to perform billing services on our behalf. All of our business associates are obligated to protect the privacy of your information and are not allowed to use or disclose any information other than as specified in our contract.

**Information About Treatments.** Your health information may be used to send you information on the treatment and management of your medical condition that you may find interesting.

Other uses and disclosures require your authorization. Disclosure of your health information or its use for any purposes other than those listed above requires your specific written authorization. If you change your mind after authorizing a use or disclosure of your information, you may submit a written revocation of the authorization. However, your decision to revoke the authorization will not affect or undo any use or disclosure of information that occurred before you notified us of your decision to revoke your authorization.

Without your authorization, we are expressly prohibited to use or disclose your protected health information for marketing purposes when financial remuneration is involved. We may not sell your protected health information without your authorization. We may not use or disclose most psychotherapy notes contained in your protected health information. We will not use or disclose any of your protected health information that contains genetic information that will be used for underwriting purposes.

## **Individual Rights**

You have certain rights under the federal privacy standards. These include:

- The right to request restrictions on the use and disclosure of your protected health information
- The right to receive confidential communications concerning your medical condition and treatment
- The right to inspect and copy your protected health information
- The right to amend or submit corrections to your protected health information
- The right to receive an accounting of how and to whom your protected health information has been disclosed
- The right to receive a printed copy of this notice

## **Fulcrum Pharmacy Management Inc Duties**

We are required by law to maintain the privacy of your protected health information and to provide you with this notice of privacy practices. We also are required to abide by the privacy policies and practices outlined in this notice. In the event of a breach of unsecured protected health information, if your information has been compromised it is our duty to notify you.

## **Right to Revise Privacy Practices**

As permitted by law, we reserve the right to amend or modify our privacy policies and practices. These changes in our policies and practices may be required by changes in federal and state laws and regulations. Upon request, we will provide you with the most recently revised notice on any office visit. The revised policies and practices will be applied to all protected health information we maintain.

## **Requests to Inspect Protected Health Information**

You may generally inspect or copy the protected health information that we maintain. As permitted by federal regulation, we require that requests to inspect or copy protected health information be submitted in writing. You may obtain a form to request access to your records by contacting Vice President of Operations of Fulcrum Pharmacy Management Inc. Your request will be reviewed and will generally be approved unless there are legal or medical reasons to deny the request.

**Right to Get Notice of a Breach.** You have the right to be notified upon a breach of any of your unsecured Protected Health Information.

## Complaints

If you would like to submit a comment or complaint about our privacy practices, you can do so by sending a letter outlining your concerns to:

Vice President of Operations, Fulcrum Pharmacy Management Inc 501 N. Shipley St, Wilmington, DE 19801

If you believe that your privacy rights have been violated, you should call the matter to our attention by sending a letter describing the cause of your concern to the same address. You will not be penalized or otherwise retaliated against for filing a complaint.

#### Contact Person Phone Number: 302-658-9196

The name and address of the person you may contact for further information concerning our privacy practices is:

Vice President of Operations (Privacy and Security Officer) Fulcrum Pharmacy Management Inc 501 N.Shipley St. Wilmington, DE 19801

# Acknowledgment of Notice of Privacy Practices

Fulcrum Pharmacy Management Inc reserves the right to modify the privacy practices outlined in the notice.

□ I have received a copy of the notice of privacy practices for Fulcrum Pharmacy Management Inc.

□ No signed acknowledgement received but attempt made on \_\_\_\_\_ by Fulcrum Pharmacy Management Inc.

Name of Patient (Print)

Signature of Patient

Date

Signature of Patient Representative

(Required if the patient is a minor or an adult who is unable to sign this form)

Relationship of Patient Representative to Patient